

[illegible]

DP of NSDL**Trend of monthly disposal of complaints:****Data for every month ending May 2025:**

S.N.	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	April2023	0	0	0	0
2	May2023	0	0	0	0
3	June2023	0	0	0	0
4	July2023	0	0	0	0
5	August2023	0	0	0	0
6	September2023	0	0	0	0
7	October2023	0	0	0	0
8	November2023	0	0	0	0
9	December2023	0	0	0	0
10	January2024	0	0	0	0
11	February2024	0	0	0	0
12	March2024	0	0	0	0
13	April2024	0	0	0	0
14	May2024	0	0	0	0
15	June2024	0	0	0	0
16	July2024	0	0	0	0
17	August2024	0	0	0	0
18	September2024	0	0	0	0
19	October2024	0	0	0	0
20	November2024	0	0	0	0
21	December2024	0	0	0	0
22	January 2025	0	0	0	0
23	February 2025	0	0	0	0
24	March 2025	0	0	0	0
25	April 2025	0	0	0	0
26	May 2025	0	0	0	0
	GrandTotal	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each

Complaint in the current month divided by total number of complaints resolved in the current month.

DP of NSDL**Trend of annual disposal of complaints:**

S.N.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
9	2025-26	0	0	0	0

